





USER'S GUIDE

Version 2.0.0

ENGLISH



LEGEND:



Tap button/Jog Dial the specified number of times



Press and Hold button/ Jog Dial for the specified amount of time



"Hello"

Audible prompt from the Bluetooth system

TABLE OF CONTENTS

SAFETY PRECAUTIONS



1. ABOUT THE BOOM! AUDIO HD-N02			
E	BLUETOOTH HELMET	12	
1.1	General Information	12	
1.2	Product Details	13	
1.3	.3 Package Contents		
1.4	4 Ventilation		
1.5	Face Shield	15	
1.6	Wearing the Helmet 1.6.1 Putting on the Helmet 1.6.2 Removing the Helmet	17 17 17	
1.7	Pre-Ride Helmet Inspection1.7.1 Checking the Exterior1.7.2 Checking the Chinstrap1.7.3 Checking the Face Shield	18 18 18 19	
2. GETTING STARTED: BUILT-IN BLUETOOTH SYSTEM20			
2.1	Button Function	20	
2.2	2 Powering On and Off		
2.3	3 Charging		
2.4	.4 Checking the Battery Level		
2.5	2.5 Volume Adjustment 24		

9

2.6 Downloadable Software 25 2.6.1 Boom Audio Bluetooth Device Manager 25 2.6.2 Sena Smartphone App 25 2.7 Configuration Menu 27



5.4 Smart Volume Control

(Default: Disabled)



6. BLUETOOTH INTERCOM SETUP46

6.1 Intercom Pairing

6.2 Two-Way Intercom

49

46

45

	6.3	Multi-Way Intercom	
		6.3.1 Starting a Three-Way Intercom Conference	50
		6.3.2 Starting a Four-Way Intercom Conference	52
		6.3.3 Ending Multi-Way Intercom	53
	6.4	Three-Way Conference Phone Call with Intercom Users	53
	6.5	Group Intercom	55
	6.6	Universal Intercom	56
	6.7	VOX Intercom (Default: Disabled)	59
	6.8	Intercom VOX Sensitivity (Default: 3)	60
	6.9	HD Intercom (Default: Enabled)	60
	6.10	0 Advanced Noise Control™ (Default: Enabled)	
	7. MESH INTERCOM		62
)	7.1	What is Mesh Intercom?	62
		7.1.1 Open Mesh 7.1.2 Group Mesh	63 64
	7.2	Starting Mesh Intercom	65
	7.3	Using the Mesh in Open Mesh 7.3.1 Channel Setting (Default: channel 1)	65 66
	7.4	Using Mesh in Group Mesh 7.4.1 Creating a Group Mesh	68 68

7.4.2 Joining an Existing Group Mesh 69

72

- 7.5 **Reset Mesh** 71
- **Toggling Open Mesh/Group Mesh** 7.6 71
- 7.7 Enable/Disable Mic (Default: Enable) 72
- **Mesh Intercom Conference with** 7.8 **Bluetooth Intercom Participant**

	8. AUDIO MULTITASKING		
	8.1	Audio Multitasking Settings	75
	8.2	Intercom-Audio Overlay Sensitivity (Default: 3)	76
	8.3	Audio Overlay Volume Management (Default: Disabled)	76
	9. L	JSING THE FM RADIO	77
	9.1	FM Radio On/Off	77
\smile	9.2	Seek and Save Radio Stations	78
	9.3	Scan and Save Radio Stations	80
	9.4	Temporary Station Preset	81
	9.5	Navigating Preset Stations	82
	9.6	Region Selection (Default: Worldwide)	82
	9.7	Radio Data System (RDS) Alternative Frequency (AF) Setting	
		(Default: Disabled)	83
	9.8	FM Station Guide (Default: Enabled)	83
\frown	10.	VOICE COMMAND	84
Y	10.1	Voice Command Setting (Default: Enabled)	86
	11.	GENERAL SETTINGS	87



11.3 Voice Prompts (Default: Enabled)

87

87

88

88

89

11.4 Sidetone (Default: Disabled)

11.5 Delete All Bluetooth Pairing Information





SAFETY PRECAUTIONS

Please ensure that the product is properly used by observing the safety precautions below to prevent any risk of serious injury, death and/or damage to property.

Hazard alert signal words

The following safety symbols and signal words are used in this manual.

WARNING: Indicates a potential hazardous situations that, if not avoided, could result in death or serious injury.

CAUTION: Indicates a potential hazardous situation that, if not avoided, could result in minor or moderate injury.

NOTICE: Indicates information considered important, but not hazard-related. If not avoided, it could cause damage to your product.

Note: Notes, usage tips, or additional information

Product Use

Observe the following precautions to avoid injury or damage to your product while using the product.

A WARNING

- Use of the product at a high volume for a long period of time may damage your eardrums or hearing ability.
- If the product emits an unusual smell, feels hot, or appears abnormal in any other way while using or charging, stop using it immediately. It may cause damage, explosion, or fire. Contact your sales location if any of these problems are observed.
- Careless use of the product on the road is risky and may result in serious injury, death or damage. You must heed all safety precautions in all documents that come with this product. This will help minimize the chance these risks may occur while riding.
- In any place where wireless communication is prohibited, such as hospitals or airplanes, turn off the power. In a place where wireless communication is prohibited, electromagnetic waves may cause hazards or accidents.
 Do not use the Product in an environment susceptible to explosions caused by the use of electronic devices. If in such a location, turn off the Product's power and heed any regulations, instructions, and signs in the area.
 When you use the product while you operating any vehicle or equipment such as motorcycles, scooters, mopeds, ATVs, or quadbikes (hereinafter called "transportation means"), you need to follow the safety precautions provided by the manufacturer of the vehicle.
- When you use the product, use good judgment; never use it under the influence of alcohol or drugs or when you are extremely tired.



NOTICE

- In some regions, it is prohibited by law to ride motorcycles while wearing headsets or earbuds. Therefore be certain you are aware of all relevant laws in the region where you are using the product and are sure that you comply with them.
- Do not impact the product with sharp tools as this may damage the product.
- Keep product away from pets or small children. They may damage the product.
- Any changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the limited warranty to operate the equipment.

Battery

Your product has a built-in battery. Be careful to heed all safety information in this guide. Failure to carefully observe the safety precautions can cause battery heat generation, bursting, fire and serious personal injury.

- Do not use the product in direct sunlight for a long period of time. Doing so can damage the product and generate heat that can cause burns.
- Do not use or store the product inside cars in hot weather. It may cause the battery to generate heat, rupture, or ignite.
- Do not continue charging the battery if it does not recharge within the specified charging time. Doing so may cause the battery to become hot, explode, or ignite.
- Do not leave the product near open flames. Do not dispose of the product in a fire. It may cause the battery to become hot, explode, or ignite and cause serious injury.
- Never attempt to charge a battery with the charger which has been physically damaged. It may cause explosion and/or accidents.

Product Storage and Management

Take the following precautions to avoid personal injury or damage to your product while storing and maintaining the product.

NOTICE

- Keep the product free of dust. Dust may damage mechanical and electronic parts of the product.
- The product should be stored at room temperature. Do not expose the product to extremely high or low temperature as this may reduce the life span of electronic devices, damage the battery, and/or melt plastic parts of the product.
- Do not clean the product with cleaning solvents, toxic chemicals, or strong

detergents as this may damage the product.

- Do not paint the product. Paint may obstruct moving parts or interfere with the normal operation of the product.
- Do not drop or otherwise shock the product. It may damage the product or its internal electronic circuits.
- Do not disassemble, repair or modify the product as this may damage the product and invalidate the product warranty.



- Do not store the product in humid environments, especially for long periods of time. It may damage the internal electronic circuits.
- Battery performance will deteriorate over time if stored for a long period of time without being used.

Note

• Do not dispose of the product with household waste. The built-in battery is not to be disposed of in municipal waste stream and requires separate collection. Disposal of the product should be done in accordance with the local regulations.





General Information 1.1

This product is a motorcycle helmet.

Do not use it for any other purpose than riding a motorcycle. If you use the helmet for anything else, it may not provide sufficient protection in an accident.

No helmet can protect the wearer against all possible impact scenarios.

For maximum protection, the Boom! Audio HD-N02 Bluetooth Helmet must fit properly on the head and its retention strap securely fastened under the chin. With the retention system comfortably but firmly adjusted, the helmet should allow sufficient peripheral vision when secured. If the helmet is too large, it may move on your head while riding. If the helmet can be removed when pulled from the back in an upward and forward direction, it's not fitted properly. This could cause the helmet to obstruct your vision while riding or come off in an accident, resulting in personal injury or death. Please refer to Section 1.6: "Wearing the Helmet" for more details about properly securing and wearing your helmet.

The contents of this Boom! Audio HD-N02 Bluetooth Helmet User's Guide are subjected to change without notice. Its illustration may differ from the actual product. The copyrights for the User's Guide belong to Harley-Davidson. Reproduction or copying of the User's Guide without permission is strictly prohibited.

General Information

Product Details

Package Contents

Ventilation

Face Shield

Wearing the Helmet

> **Pre-Ride** Helmet Inspection





1.2 Product Details



Bluetooth System's Buttons





DC Power Charging & Firmware Upgrade Port





1.3 Package Contents

General Information

> Product Details

Package Contents

Ventilation

Face Shield

Wearing the Helmet

> Pre-Ride Helmet Inspection

• Boom! Audio HD-N02 Helmet	
• USB Power & Data Cable	
• Helmet Pouch	
• Pinlock [®]	

1.4 Ventilation

Head Ventilation:



Chin Ventilation:







1.5 Face Shield

The face shield is coated with an anti-scratch treatment. Removing and installing the shield is quick and easy:

Removal

Package Contents

Product Details

Ventilation

Face Shield

Wearing the Helmet

> Pre-Ride Helmet Inspection

1. Lift the shield upward so that it is in the most open position.



2. Release the locking mechanism by pulling it in the direction of the arrow.



3. Firmly lift the shield away from the locking mechanism.



General Information

4. Repeat on the other side.





Installation

General Information

> Product Details

Package Contents

Ventilation

Face Shield

Wearing the Helmet

> Pre-Ride Helmet Inspection

1. Keep the locking mechanism open by pushing it in the direction of the arrow.



2. Align and insert the shield guide into the locking mechanism as shown.



- 3. Release the locking mechanism to lock the shield in place. Make sure that the guide is locked properly into the helmet.
- 4. Repeat on the other side.





Wearing the Helmet 1.6

1.6.1 Putting on the Helmet

- 1. Unfasten the chinstrap.
- 2. Gently pull the chinstrap outward and slide the helmet onto your head.

Note: A "chinstrap" is the nylon webbing that goes through the D-Rings.

- 3. Route the chinstrap under your chin, then thread it through both D-Rings.
- 4. To fasten securely, thread chinstrap back through the D-Ring closest to your neck, and pull.



1.6.2 Removing the Helmet

- 1. Loosen the chinstrap by pulling the red tab attached to the D-Rings.
- 2. Pull the chinstrap out from within the D-rings.

General Information

> Product **Details**

Package Contents

Ventilation

Face Shield

Wearing the Helmet

> **Pre-Ride** Helmet Inspection

> > 3. Gently pull the padded chinstrap outward and slide the helmet off your head.

Advice: Fastening the chinstrap after removing the helmet will help avoid scratching surfaces it's placed upon.





1.7 Pre-Ride Helmet Inspection

1.7.1 Checking the Exterior

Check the helmet regularly for damage. Small, superficial scratches will not impair the helmet's protective qualities. In the case of more serious damage (cracks, dents, flaking and cracking paint, etc.), the helmet should no longer be used.

1.7.2 Checking the Chinstrap

- 1. Ensure that the chinstrap is properly routed under your chin.
- 2. To test the chinstrap tension, slip your index finger under the chinstrap and pull. If the chinstrap is loose under the chin, it needs to be tightened. If the chinstrap loosens when you pull on it, the helmet is not properly fitted. Undo the chinstrap completely and try fastening it again, then repeat the test.
- 3. If you are unable to fasten the chinstrap so that it fits firmly against the chin, check that your helmet is still the right size for you.

Note: Repeat the test after each adjustment.

▲ **Caution: :** Never ride with the chinstrap unfastened or incorrectly adjusted. The chinstrap should fit correctly and should not become loose when pulled. The fastener is not correctly closed if the chinstrap becomes loose when pulled.

General Information

> Product Details

Package Contents

Ventilation

Face Shield

Wearing the Helmet

> Pre-Ride Helmet Inspection





General Information

> Product Details

Package Contents

Ventilation

Face Shield

Wearing the Helmet

> Pre-Ride Helmet Inspection

1. ABOUT THE BOOM! AUDIO HD-N02 BLUETOOTH HELMET

1.7.3 Checking the Face Shield

Before every ride, clean the face shield, check that it functions properly and that its surface is scratch- and crack-free. A malfunctioning, badly scratched or dirty shield will considerably impair your vision and should be replaced before riding.

A Caution:

- A heavily scratched face shield considerably interferes with visibility and should be replaced if necessary before riding.
- Stop riding if visibility is poor.





 $\langle \cdot \rangle$

2.1 Button Function

Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu

Bluetooth System's Buttons

Center Button

Answer/End Phone Call Reject an Incoming Phone Call Start/End Intercom Conversation Play/Pause Music Enter Voice Configuration Settings

(+) Button

Increase Volume Track Forward Scan Radio Stations Speed Dial

Blue/Red/Green LED Lights

(-) Button

Decrease Volume Track Back FM Radio On/Off

Mesh Intercom Button

Mesh Intercom On/Off Create Mesh Intercom Join Existing Mesh Accept Participant Reject Participant





2.2 Powering On and Off

Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu Press and hold the **Center Button** and the **(+) Button** at the same time for **1 second** to turn the helmet on or off.

Powering On

DEVICE



Note: If the Voice Command setting is disabled, the **"Hello"** voice prompt will be heard instantly after powering on the Bluetooth system. Please refer to **Section 10: "Voice Command"** for more

details.





2.3 Charging

Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu

The Bluetooth system can be charged using many common methods via the supplied USB power & data cable:

- 1. Plugged into a computer's USB port.
- 2. With a USB-equipped AC adapter via a walloutlet charger. (not included)

Note:

- Please make sure to take off your helmet while charging. The Bluetooth system automatically turns off during charging.
- Any 3rd party USB charger can be used with Harley-Davidson products if the charger is approved by either the FCC, CE, IC or other locally approved agencies that Harley-Davidson accepts.

Charging the Bluetooth System

DC Power Charging & Firmware Upgrade Port



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Depending upon the charging method, the Bluetooth system will be fully charged in about 1.5 hours.







2.4 Checking the Battery Level

Button Function

Powering On and Off There are two ways to check battery level:

1. Visually, with LEDs when powering on.

Battery Level - Visual Method







 Audible method: press and hold the Center Button and the (+) Button for more than 3 seconds as the Bluetooth system powers on. A prompt will announce the remaining battery level.

Audible Method



Note: When the battery is low while in use, you will hear a voice prompt saying **"Low battery"**.

2.5 Volume Adjustment

You can raise or lower the volume by tapping the **(+) Button** or the **(-) Button**. Volume is set and maintained independently at different levels for each audio source (i.e. phone, intercom), even when the Bluetooth system is rebooted.

Volume up



Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu

VOLUME UP

Volume down





2.6 Downloadable Software

Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu 2.6.1 Boom Audio Bluetooth Device Manager The Boom Audio Bluetooth Device Manager allows you to upgrade the firmware and configure its settings directly from your PC or Apple computer. Using this software, you can assign speed dial presets, FM radio station presets and more. For more information on downloading the Boom Audio Bluetooth Device Manager, please visit oem.sena.com/harley-davidson.

MENL

Click Here to Visit oem.sena.com/harley-davidson

2.6.2 Sena Smartphone App

The Sena Smartphone App allows you to configure the settings, as well as access the User's Guide and Quick Start Guides. To do so, pair your mobile phone with your Bluetooth system (please refer to Section 3: "Pairing the Bluetooth System with other Bluetooth Devices" for more details). Run the Sena Smartphone App and configure the settings directly from your smartphone. You can download the Sena Smartphone App for Android and Apple operating systems from oem.sena.com/harley-davidson.









Software Configuration Menu

Configuration Setting	Enabled/Disabled or Execute
Speed Dial	Execute
Intercom-Audio Overlay Sensitivity	Execute
Audio Overlay Volume Management	Enabled/Disabled
Audio Boost	Enabled/Disabled
Smart Volume Control	Enabled/Disabled
VOX Phone	Enabled/Disabled
VOX Intercom	Enabled/Disabled
HD Intercom	Enabled/Disabled
Intercom VOX Sensitivity	Execute
Voice Prompt	Enabled/Disabled
Voice Command	Enabled/Disabled
RDS AF Setting	Enabled/Disabled
FM Station Guide	Enabled/Disabled
Sidetone	Enabled/Disabled
Advanced Noise Control	Enabled/Disabled
Guest Mode	Enabled/Disabled

Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu





2.7 Configuration Menu

Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu The Bluetooth system can be configured by following a series of voice prompts. Further details about each of these settings will be explained on the following pages.

1. To access the **Configuration Menu**, press and hold the **Center Button** for **10 seconds** until you hear the voice prompt, **"Configuration menu"**.

Accessing the Configuration Menu



"Configuration menu"

2. Tap the (+) Button or the (-) Button to navigate between the menus, You will hear voice prompts for each menu item. The list of functions is shown in the Bluetooth System Configuration Menu.

Navigating Forward through the Menu



FORWARD

MENU





Navigating Backward through the Menu

Button Function

Powering On and Off

Charging

Checking the Battery Level

> Volume Adjustment

Downloadable Software

Configuration Menu

"[Menu prompt]"

3. You can execute the command by tapping the **Center Button**.

Execute a Menu Options



EXECUTE

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Bluetooth System Configuration Menu

Button Function	Tap the (+) Button or (-) Button a specified number of times		Tap the Center Button
Powering On and Off Charging	(1)	Phone Pairing	-
Checking the Battery Level	$(\underbrace{\overset{TAP}{2x}})$	Second Mobile Phone Pairing	-
Adjustment Downloadable	(3x)	GPS Pairing	-
Software Configuration Menu	$(\overbrace{4x}^{TAP})$	Phone Selective Pairing	-
	(5x)	Media Selective Pairing	-
		Delete All Pairings	Execute
	$(\underbrace{\overrightarrow{4x}}_{TAP})$	Remote Control Pairing	Execute
		Universal Intercom Pairing	Execute
		Factory Reset	Execute
		Exit Configuration	Execute



MENU

Mobile Phone

Pairing with the H-D WHIM Wireless Headset Interface Module

Additional Mobile Phones, MP3 Player

> Advanced Selective Pairing: Hands-Free or A2DP Stereo

GPS Pairing

Before using Boom! Audio HD-N02's Bluetooth system with other Bluetooth devices for the first time, they'll need to be "paired". This enables them to recognize and communicate with one another whenever they're within range.

The Bluetooth system can pair with multiple Bluetooth devices such as mobile phone, MP3 player or GPS via **Mobile Phone Pairing**, **Second Mobile Phone Pairing** and **GPS Pairing**. The Bluetooth system can also be paired with up to three other Boom! Audio headsets or Bluetooth systems.

Pairs with up to three Boom! Audio Headsets



Note: Bluetooth Specifications: Bluetooth 2.4 ~ 2.48 GHz / max. output power 0.1W



MENU

3.1 Mobile Phone

Mobile Phone 1. Execute Phone Pairing in the Bluetooth System Configuration Menu. Pairing with the Access Phone Pairing in the Configuration Menu H-D WHIM Wireless HOLD Headset Interface Module ACCESS CONFIG. Additional **MENU** Mobile Phones, MP3 **Player** "Configuration menu" **Advanced Selective Pairing:** (^{TAP} 1x) Hands-Free ╋ or A2DP **Stereo** NAVIGATE **GPS** Pairing **FORWARD 1X** "Phone pairing"



Alternating blue and redflashing lights indicatedevice is now discoverable.

2. With your mobile phone in Bluetooth-pairing mode, select Boom! Audio HD-N02 in the list of devices detected.



3. If your mobile phone asks for a PIN, enter 0000.

MENU

Mobile Phone

Pairing with the H-D WHIM Wireless Headset Interface Module

Additional Mobile Phones, MP3 Player

> Advanced Selective Pairing: Hands-Free or A2DP Stereo

GPS Pairing



PIN NUMBER

3.2 Pairing with the H-D WHIM Wireless Headset Interface Module

The H-D WHIM built-in Boom! Box is a Wireless Headset Interface for group communication. You can pair the Bluetooth system with an H-D WHIM built-in Boom! Box by mobile phone pairing.

- 1. To enter the voice configuration menu, press and hold the **Center Button** for **10 seconds** until you hear the voice prompt, **"Configuration menu"**.
- 2. Press the (+) Button and you will hear the voice prompt, "Phone pairing".
- 3. Turn on the Boom! Box system and follow the **"Wireless Headset Setup"** procedure to complete the process. Please refer to the Boom! Box Owner's Manual for details.
- 4. When the pairing is completed, you will hear the voice prompt, **"Your headset is paired"**.
- 5. If the pairing process is not completed within three minutes, the Bluetooth system will return to stand-by mode.

The H-D WHIM built-in Boom! Box can be connected to the rider and the passenger's Bluetooth system. Also, the H-D WHIM built-in Boom! Box can be connected to the rider's mobile phone. The rider's Bluetooth system should be paired first followed by the passenger's. Please refer to the Boom! Box Owner's Manual for details. You can listen to music, answer a mobile call, and have an intercom conversation via the H-D WHIM built-in Boom! Box for group communication as shown in the figure.



Parallel Connection of H-D WHIM built-in Boom! Box and Mobile Phone by Mobile Phone Pairing

MENU

Mobile Phone

Pairing with the H-D WHIM Wireless Headset Interface Module

Additional Mobile Phones, MP3 Player



Advanced Selective Pairing: Hands-Free or A2DP Stereo

GPS Pairing

3.3 Additional Mobile Phones, MP3 Player

1. Execute Second Mobile Phone Pairing in the Bluetooth System Configuration Menu.

Access Second Mobile Phone Pairing in the Configuration Menu





"Configuration menu"







"Second mobile phone pairing"

Pairing with the H-D WHIM Wireless Headset Interface Module

Additional **Mobile** Phones, MP3 Player

> Advanced **Selective Pairing:** Hands-Free or A2DP Stereo

GPS Pairing



Blue flashing lights indicates **device is now discoverable**.

MENU

BLUETOOTH **LED STATUS**

- 2. With your mobile phone in Bluetooth-pairing mode, select Boom! Audio HD-N02 in the list of devices detected.
- 3. If your mobile phone asks for a PIN, enter 0000.



PIN NUMBER

3.4 **Advanced Selective Pairing: Hands-**Free or A2DP Stereo

Phone Pairing allows the Bluetooth system to establish two bluetooth profiles: Hands-Free or A2DP Stereo. Advanced Selective Pairing allows the Bluetooth system to separate the profiles to enable connection with two devices.

3.4.1 Phone Selective Pairing- Hands-Free **Profile**

1. Execute Phone Selective Pairing in the Bluetooth System Configuration Menu.



Mobile Phone

3. PAIRING THE BLUETOOTH SYSTEM WITH OTHER BLUETOOTH DEVICES

MENU

Access Phone Selective Pairing in the Configuration Menu



2. With your hands-free device in Bluetooth-Pairing mode, select Boom! Audio HD-N02 in the list of devices detected.

Pairing with the H-D WHIM Wireless Headset Interface Module

Additional Mobile Phones, MP3 Player

> Advanced Selective Pairing: Hands-Free or A2DP Stereo

GPS Pairing

3. If it asks for a PIN, enter 0000.



PIN NUMBER





Mobile Phone

Pairing

with the

3. PAIRING THE BLUETOOTH SYSTEM WITH OTHER BLUETOOTH DEVICES

3.4.2 Media Selective Pairing- A2DP Profile

1. Execute Media Selective Pairing in the Bluetooth System Configuration Menu.

MENU

Access Media Selective Pairing in the Configuration Menu



H-D WHIM Wireless Headset Interface Module Additional Mobile Phones, MP3 Player

> Advanced Selective Pairing: Hands-Free or A2DP Stereo

GPS Pairing

2. With your A2DP device in Bluetooth-pairing mode, select Boom! Audio HD-N02 in the list of the devices detected.


3. PAIRING THE BLUETOOTH SYSTEM WITH OTHER BLUETOOTH DEVICES

MENU

3. If it asks for a PIN, enter 0000.

Mobile Phone

Pairing with the H-D WHIM Wireless Headset Interface Module

Additional Mobile Phones, MP3 Player

> Advanced Selective Pairing: Hands-Free or A2DP Stereo

GPS Pairing

= 0 0 0 0

3.5 GPS Pairing

1. Execute GPS Pairing in the Bluetooth System Configuration Menu.

Access GPS Pairing in the Configuration Menu





LED STATUS



Mobile Phone

Pairing with the H-D WHIM Wireless Headset Interface Module

Additional Mobile Phones, MP3 Player

> Advanced Selective Pairing: Hands-Free or A2DP Stereo

GPS Pairing

3. PAIRING THE BLUETOOTH SYSTEM WITH OTHER BLUETOOTH DEVICES

2. With your Bluetooth device on the GPS navigation screen, select Boom! Audio HD-N02 in the list of devices detected.

MENU

3. If your Bluetooth device asks for a PIN, Enter 0000.

PIN NUMBER

Note: If you pair your GPS device via GPS Pairing, its instructions will not interrupt your intercom conversations, but overlay with them. Bluetooth intercom conversations will be interrupted by GPS instructions.





4. **MOBILE PHONE USAGE**

4.1 Making and Answering Calls

Making and Answering Calls

Speed Dialing

VOX Phone



End/Reject a Call



END/REJECT

Make a Call with Voice Dialer



VOICE DIAL

Note: If you have a GPS device connected, you will not hear its voice navigation during a phone call.

4.2 Speed Dialing

4.2.1 Assigning Speed Dial Presets Speed Dial Presets could be assigned in

the settings menu, accessible through **Boom** Audio Bluetooth Device Manager or Sena Smartphone App.





4. MOBILE PHONE USAGE

4.2.2 Using Speed Dial Presets

Making and Answering Calls

Speed Dialing

VOX Phone

1. Press and hold the **(+) Button** for **3 seconds** to enter into the **Speed Dial** menu.

Enter Speed Dial Mode



SPEED DIAL



2. Tap the (+) Button or the (-) Button to navigate between the Speed Dial Presets.

Navigate Forward through Speed Dial Preset Numbers



Navigate Backward through Speed Dial Preset Numbers



NAVIGATE BACKWARD

3. To call one of your **Speed Dial Presets**, tap the **Center Button** when you hear the prompt, **"Speed Dial (#)"**.







4. MOBILE PHONE USAGE

Call a Speed Dial Preset Number

Making and Answering Calls

Speed Dialing

VOX Phone



"Speed dial (#)"

 To redial the last number called, tap the Center Button when you hear the prompt, "Last number redial".

Redial Last Number

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4.3 VOX Phone (Default: Enabled)

An **VOX Phone** setting can be found in the settings menu, accessible through **Boom Audio Bluetooth Device Manager** or **Sena Smartphone App**.

With **VOX Phone** enabled, you can answer incoming calls by simply saying a word loudly enough, unless you are connected to intercom. For example, when you hear a series of beeps for an incoming call, you can answer the phone by saying **"Hello"** or any other word loudly. If this mode is disabled, you have to tap the **Center Button** to answer an incoming call.





5.1 Playing Music with Bluetooth Devices

Playing Music with Bluetooth Devices

Music Sharing

Audio Boost

Smart Volume Control 1. To play or pause music, press and hold the **Center Button** for **1 second** until you hear a double beep.

Play/Pause Music



"[Beep, Beep]"

2. To adjust the volume, tap the (+) Button or the (-) Button.

Volume Up



VOLUME UP

Volume Down



VOLUME DOWN





3. To track forward or back, press and hold the (+) Button or the (-) Button for 1 second.

Playing Music with Bluetooth **Devices**

Music Sharing

Audio Boost

Smart Volume Control Track Forward



SKIP TRACK FORWARD

Track Backward



SKIP TRACK BACKWARD

5.2 Music Sharing

You can start sharing music with one intercom friend using Bluetooth stereo music during a twoway intercom conversation and one participant of a Mesh. Both you and your intercom friend can remotely control music playback such as track forward and track back. If you start sharing music while Bluetooth intercom and Mesh Intercom are running at the same time, then music shared during Bluetooth intercom will take priority over music shared during Mesh Intercom. The Creator will send a request message to a headset connected during Mesh Intercom and will share music with the first participant that accepts the request.





Bluetooth Intercom Music Sharing

Playing Music with Bluetooth Devices

Music Sharing

Audio Boost

Smart Volume Control



[Participant]



"Would you like to accept music sharing?"







5.3 Audio Boost (Default: Disabled)

An **Audio Boost** setting can be found in the settings menu, accessible through **Boom Audio Bluetooth Device Manager** or **Sena Smartphone App**.

Enabling **Audio Boost** increases the maximum volume limit. Disabling **Audio Boost** reduces the maximum volume limit while delivering more balanced sound.

5.4 Smart Volume Control (Default: Disabled)

A Smart Volume Control setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App.

Enabling **Smart Volume Control** automatically changes the level of the speaker volume based on the level of the environment noise. You can enable it by setting the sensitivity to low, medium or high.

Playing Music with Bluetooth Devices

Music Sharing

Audio Boost

Smart Volume Control





6.1 Intercom Pairing

systems.

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™



Up to three people can communicate via intercom

with the helmet simply by pairing their Bluetooth

 Press and hold the **Center Button** of two Bluetooth systems for **5 seconds** until you hear the voice prompt, "**Intercom pairing**".

Pairing with Intercom B

You and = B





LED STATUS





2. Tap the **Center Button** on either Bluetooth system and wait until the LEDs of both turn blue.

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™







3. Repeat steps 1 and 2 to pair with Intercom Friends C & D.

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference **Phone Call** with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™

Last-Come, First-Served







Friend 1







Intercom Friend 1

Intercom Friend 2

Intercom Friend 3

В





6.2 Two-Way Intercom

Intercom Pairing

You can start or end an intercom conversation with an Intercom Friend by tapping the **Center Button**.

Two-Way Intercom

1. Tap once for Intercom Friend 1.

Start/End with Intercom Friend 1



2. Tap twice for Intercom Friend 2.

Start/End with Intercom Friend 2



3. Tap three times for Intercom Friend 3.

Start/End with Intercom Friend 3



Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™





6.3 Multi-Way Intercom

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™ Multi-Way Intercom enables conference-call-style conversations with up to three Intercom Friends at the same time. While Multi-Way Intercom is in progress, mobile phone connection is temporarily disconnected. However, as soon as Multi-Way Intercom terminates, the mobile phone connection will be reestablished.

6.3.1 Starting a Three-Way Intercom Conference

You (A) can have a Three-Way Intercom Conference with two other Intercom Friends (B & C) by establishing two intercom connections simultaneously.

 Pair your Bluetooth system (A) with those of two other Intercom Friends (B & C). Please refer to Section 6.1: "Intercom Pairing" for pairing instructions.

Pair with Intercom Friends B & C







Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™

6. BLUETOOTH INTERCOM SETUP

 Start an intercom conversation with one of the two friends in your three-way intercom group. For example, you (A) may start an intercom conversation with the Intercom Friend (B). Or, Intercom Friend (B) may start an intercom call with you (A).

Starting an Intercom Conversation with Intercom Friend B



 Then, you (A) can call the second Intercom Friend (C), or the second Intercom Friend (C) may join the intercom by making an intercom call to you (A).

Starting an Intercom Conversation with Intercom Friend C







Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™

6. BLUETOOTH INTERCOM SETUP

 Now you (A) and two Intercom Friends (B & C) are having a Three-Way Intercom Conference.

Three-Way Intercom



6.3.2 Starting a Four-Way Intercom Conference

With three **Intercom Friends** connected, a new participant **(D)** can make it a **Four-Way Intercom Conference** by making an intercom call to either **(B)** or **(C)**.

Starting a Four-Way Intercom







Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™

6. BLUETOOTH INTERCOM SETUP

6.3.3 Ending Multi-Way Intercom

- 1. Press the **Center Button** for **1 second** until you hear a beep to terminate all intercom connections.
- 2. Tap the **Center Button** to disconnect from your first **Intercom Friend**. Double tap the **Center Button** to disconnect from your second **Intercom Friend**.

6.4 Three-Way Conference Phone Call with Intercom Users

You can have a **Three-Way Conference Phone Call** by adding an **Intercom Friend** to the mobile phone conversation.

1. During a mobile phone call, tap the **Center Button once, twice or, three times** to invite one of your **Intercom Friends** to the conversation.

Invite an Intercom Friend into Phone Conference







2. To disconnect the intercom during a conference phone call, tap the **Center Button once, twice or three times**.

Disconnect Intercom Friend from Conference



Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™



DISCONNECT INTERCOM



3. To disconnect the mobile phone call during a conference phone call, press the **Center Button** for **2 seconds**.

End Phone Call from Conference



Note: When you have an incoming intercom call during a mobile phone call, you will hear the voice prompt, **"Intercom Requested."**





6.5 Group Intercom

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™



- 1. Go through intercom pairing with up to three Bluetooth systems you want to have **Group Intercom** with.
- 2. Tap the (+) Button and the (-) Button simultaneously to begin Group Intercom. The LED will flash green and you will hear a voice prompt, "Group intercom".

Start Group Intercom



START GROUP INTERCOM

"Group intercom"

3. When all of the Bluetooth systems are connected together, everyone will hear the voice prompt, "**Group intercom connected**."



"Group intercom connected"







4. To terminate Group Intercom, press the Center Button for 1 second during Group Intercom. You will hear a voice prompt, "Group intercom terminated".

HOLD

End Group Intercom





END GROUP INTERCOM



"Group intercom terminated"

6.6 Universal Intercom

Universal Intercom allows you to have intercom conversations with users of non-Boom! Audio Bluetooth headsets. You can pair your Bluetooth system with only one non-Boom! Audio headset at a time. The intercom distance depends on the performance of the Bluetooth headset to which it's connected. When a non-Boom! Audio Bluetooth headset is paired with the Boom! Audio Bluetooth system, if another Bluetooth device is paired via Second Mobile Phone Pairing, it will be disconnected.

1. Execute Universal Intercom in the Bluetooth System Configuration Menu.

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX **Sensitivity**

HD Intercom

Advanced Noise **Control**[™]





Access Universal Intercom in the Configuration Menu



2. Put the non-Boom! Audio Bluetooth system in Pairing Mode. The Bluetooth system will automatically pair with a non-Boom! Audio Bluetooth system.





6. BLUETOOTH INTERCOM SETUP

3. You can have **Two-Way Intercom** or **Multi-Way Intercom** communication with up to three **Intercom Friends** using non-Boom! Audio Bluetooth systems by following the procedures described below.

Example of a Three-Way Universal Intercom

Multi-Way Intercom

Two-Way

Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™







6.7 VOX Intercom (Default: Disabled)

The VOX Intercom setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App.

If **VOX Intercom** is enabled, you can initiate an intercom conversation with the last connected intercom friend by voice. When you want to start intercom, say a word such as **"Hello"** loudly or blow air into the microphone. If you start an intercom conversation by voice, the intercom terminates automatically when you and your intercom friend remain silent for 20 seconds.

Note: If you manually start an intercom conversation by tapping the **Center Button**, you have to terminate the intercom conversation manually.

However, if you start the intercom by voice and end it manually by tapping the **Center Button**, you will not be able to start intercom by voice temporarily. In this case, you have to tap the **Center Button** to restart the intercom. This is to prevent repeated unintentional intercom connections by strong wind noise. After rebooting the Bluetooth system, you can start the intercom by voice again.

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™





6.8 Intercom VOX Sensitivity (Default: 3)

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™ The Intercom VOX Sensitivity setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App.

The sensitivity can be adjusted depending on your riding environment. Level 5 is the highest sensitivity setting and 1 is the lowest.

6.9 HD Intercom (Default: Enabled)

The HD Intercom setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App.

HD Intercom enhances the two-way intercom audio from normal quality to HD quality. **HD Intercom** will become temporarily disabled when you enter into a multi-way intercom. If this feature is disabled, the two-way intercom audio will change to normal quality.

Note:

- The intercom distance of **HD Intercom** is relatively shorter than that of normal intercom.
- HD Intercom is active only when Bluetooth Intercom Audio Multitasking is disabled.





6.10 Advanced Noise Control™ (Default: Enabled)

The Advanced Noise Control setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App.

If **Advanced Noise Control** is enabled, background noise is reduced during intercom conversations.

If **Advanced Noise Control** is disabled, the background noise is mixed with your voice while using the intercom.

Intercom Pairing

Two-Way Intercom

Multi-Way Intercom

Three-Way Conference Phone Call with Intercom Users

Group Intercom

Universal Intercom

VOX Intercom

Intercom VOX Sensitivity

HD Intercom

Advanced Noise Control™





7.1 What is Mesh Intercom?

Mesh Intercom[™] is a dynamic communication system created by Harley-Davidson that provides instant and effortless bike-to-bike communication without a pre-grouping process. Mesh Intercom allows riders to connect and communicate with nearby users without the need to pair each Bluetooth system together.

The working distance between each **Boom! Audio HD-N02** in **Mesh Intercom** can be up to 2 km (1.2 mi) in open terrain. In open terrain, the **Mesh** can be extended up to 8 km (5 mi) between a minimum of six users. Within the same channel in **Open Mesh™** or the same private group in **Group Mesh™**, six users can talk at the same time and enjoy the optimal quality for their conversation.

Mesh Intercom



What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant





7.1.1 Open Mesh

What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant **Open Mesh** is an open group intercom function. Users can freely communicate with each other in the same **Open Mesh** channel and select which channel (1-9) to use through the Bluetooth system.

It can connect with a virtually unlimited number of users in each channel.





Channel 9





7.1.2 Group Mesh

Group Mesh is a closed group intercom function that allows users to join, leave, or rejoin a group intercom conversation without pairing each Bluetooth system. Users can freely communicate with each other in the same private group in **Group Mesh**.

For closed intercom conversations using **Mesh Intercom**, a **Group Mesh** needs to be created by the users. When users create a private group in **Group Mesh** by **Mesh Grouping**, the Bluetooth systems automatically switch from **Open Mesh** to **Group Mesh**. Up to 24 users can all be connected in each private group.





What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant





7.2 Starting Mesh Intercom

What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant When **Mesh Intercom** is enabled, the **Boom! Audio HD-N02** will automatically connect to nearby **Boom! Audio HD-N02** users and allow them to talk to each other by pressing the **Mesh Intercom Button**.

Mesh Intercom On



"Mesh intercom on"

Mesh Intercom Off

 \geq



Note: Open Mesh and Group Mesh cannot communicate with the previous modes Public Mode and Private Mode. In case of no communication, the Boom! Audio HD-N02 should be upgraded to the latest firmware.

7.3 Using the Mesh in Open Mesh

When **Mesh Intercom** is enabled, the **Boom! Audio HD-N02** will be in **Open Mesh (default: channel 1)** initially.





7.3.1 Channel Setting (Default: channel 1)

If the **Open Mesh** communication experiences interference because other groups are also using **channel 1 (default)**, change the channel. You can select from channels 1 to 9.



What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant







What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant Navigate Between Channels (1 \rightarrow 2 $\rightarrow \bullet \bullet \bullet \rightarrow$ 8 \rightarrow 9 \rightarrow Exit \rightarrow 1 $\rightarrow \bullet \bullet \bullet$)



Save the Channel



"Channel is set, channel #"

Note:

 \geq

- Channel Setting always starts with channel 1.
- If you do not press any button for approximately **10 seconds** in a specific channel, the channel is automatically saved.
- The channel will be remembered even if you turn off the **Boom! Audio HD-N02**.
- You can also change the **Channel Setting** of the Bluetooth system through **Sena Smartphone App**.





7.4 Using Mesh in Group Mesh

What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant 7.4.1 Creating a Group Mesh Creating a Group Mesh requires two or more Open Mesh users.

Open Mesh



1. Enter into **Mesh Grouping** to create a **Group Mesh**.



Boom! Audio HD-N02 Bluetooth® Helmet | 68

"Mesh Grouping"



MENU

What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant

7. MESH INTERCOM

2. The Bluetooth systems complete **Mesh Grouping** and automatically switch from **Open Mesh** to **Group Mesh**.



Note:

- If the **Mesh Grouping** is not completed within **30 seconds**, users will hear a voice prompt, **"Grouping failed"**.
- If you want to cancel during the Mesh Grouping, tap the Mesh Intercom Button.

7.4.2 Joining an Existing Group Mesh

One of the members in an **Existing Group Mesh** can allow new members in **Open Mesh** to join the **Existing Group Mesh**.

New Members

Existing Group Mesh and Current Members













1. One of the current members and a new member enter into Mesh Grouping to join the Existing Group Mesh.



2. The Bluetooth systems complete **Mesh Grouping**. The new members will hear a voice prompt as their Bluetooth systems automatically switch from **Open Mesh** to **Group Mesh**.



"Group Mesh"



Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant







What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant **Note:** If the **Mesh Grouping** is not completed within **30 seconds**, the current members will hear a low tone double beep and the new member will hear a voice prompt, **"Grouping failed"**.

7.5 Reset Mesh

If a Bluetooth system in an **Open Mesh** or **Group Mesh** resets the **Mesh**, it will automatically return to **Open Mesh (default: channel 1)**.



7.6 Toggling Open Mesh/Group Mesh

Users are able to toggle between **Open Mesh** and **Group Mesh** without resetting the **Mesh**. This allows users to keep the **Group Mesh Network** connection information while in **Open Mesh**.

Users can toggle to **Group Mesh** to communicate with participants from the stored **Group Mesh Network** connection information.

Toggle Between Open Mesh and Group Mesh





"Open Mesh"

Open Mesh



Group Mesh





What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant Note: If you have never participated in Group Mesh, you cannot toggle between Open Mesh and Group Mesh. You will hear a voice prompt, "No Group Available".

7.7 Enable/Disable Mic (Default: Enable)

Users can enable/disable the microphone when communicating in a **Mesh Intercom**.

Enable/Disable the Microphone



7.8 Mesh Intercom Conference with Bluetooth Intercom Participant

Users can use the existing Bluetooth intercom and **Mesh Intercom** function at the same time. In this case, it is recommended to communicate with other **Boom! Audio headsets** via Bluetooth intercom connection and use **Mesh Intercom** between **Boom! Audio HD-N02**s. A user who is in **Open Mesh** or **Group Mesh** when using **Mesh Intercom** is able to include up to three of their Bluetooth intercom friends. You can start a Two-Way Intercom conversation with one of your three Intercom Friends to include them in the Mesh.




7. MESH INTERCOM

What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant

Note:

- The audio quality will be reduced if a Boom!
 Audio HD-N02 connects to 2 or more
 Bluetooth intercom friends while in Open Mesh or Group Mesh when using Mesh Intercom.
- If a closed loop is created, as shown below, each user will experience severe noise issues. Harley-Davidson recommends that a closed loop not be created.







7. MESH INTERCOM

What is Mesh Intercom?

Starting Mesh Intercom

Using the Mesh in Open Mesh

Using Mesh in Group Mesh

Reset Mesh

Toggling Open Mesh/ Group Mesh

Enable/ Disable Mic

Mesh Intercom Conference with Bluetooth Intercom Participant If Bluetooth intercom is accidentally turned on during Mesh Intercom communication between Boom! Audio HD-N02s, as shown below, you will hear a voice prompt, "Mesh intercom disabled, Bluetooth intercom connected" every 1 minute. If you turn off the Bluetooth Intercom or turn off the Mesh Intercom, the voice prompt will no longer come out.







8. AUDIO MULTITASKING

Audio Multitasking Settings

Intercom-Audio Overlay Sensitivity

Audio Overlay Volume Management Audio Multitasking allows you to have an intercom conversation while simultaneously listening to music, FM radio, or GPS instructions. The overlaid audio is played in the background with reduced volume whenever there is an intercom conversation and will return to normal volume once the conversation is finished. The Audio Multitasking feature can be configured through the Intercom-Audio Overlay Sensitivity and the Audio Overlay Volume Management settings.

8.1 Audio Multitasking Settings

The Mesh Intercom Audio Multitasking feature is always on. The Bluetooth Intercom Audio Multitasking (Default: Disabled) setting can be found in the settings menu, accessible through the Boom Audio Bluetooth Device Manager or the Sena Smartphone App.

Note:

- 1. Bluetooth Intercom Audio Multitasking will be activated during two-way intercom conversations with a Bluetooth system that also supports this feature.
- 2. **HD Intercom** will become disabled temporarily when **Bluetooth Intercom Audio Multitasking** is enabled.
- 3. For **Bluetooth Intercom Audio Multitasking** to work properly, you need to power the Bluetooth system off and on. Please restart the Bluetooth system.
- 4. Some GPS devices may not support this
 - feature.
- 5. Bluetooth Intercom Audio Multitasking has limited usage for iOS devices.





8. AUDIO MULTITASKING

8.2 Intercom-Audio Overlay Sensitivity (Default: 3)

The Intercom-Audio Overlay Sensitivity setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App. The music, FM radio and GPS volume will be lowered to play in the background if you talk over the intercom while the overlaid audio is playing. You can adjust the intercom sensitivity to activate this background audio mode. Level 1 has the lowest sensitivity and level 5 has the highest sensitivity.

Note: If your voice is not louder than the sensitivity of the selected level, the overlaid audio will not be lowered.

8.3 Audio Overlay Volume Management (Default: Disabled)

The Audio Overlay Volume Management setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App. The music, FM radio and GPS overlaid audio reduces in volume whenever there is an ongoing intercom conversation. If Audio Overlay Volume Management is enabled, the volume level of the overlaid audio will not be reduced during intercom conversation.

Audio Multitasking Settings

Intercom-Audio Overlay Sensitivity

Audio Overlay Volume Management





9.1 FM Radio On/Off

FM Radio On/ Off

To turn on or shut off the FM Radio, press the (-) Button for 1 second until you hear a double beep.

Seek and Save Radio Stations

Scan and Save Radio Stations

Temporary Station Preset

> Navigating Preset Stations

> > Region Selection

Radio Data System (RDS) Alternative Frequency (AF) Setting

> FM Station Guide







9.2 Seek and Save Radio Stations

FM Radio On/ Off

Seek and Save Radio Stations

Scan and Save Radio Stations

Temporary Station Preset

> Navigating Preset Stations

> > Region Selection

Radio Data System (RDS) Alternative Frequency (AF) Setting

> FM Station Guide

The **"Seek"** feature searches for radio stations.

1. Double tap the **(+)** Button or the **(-)** Button to search for radio stations.

Seek Stations Forward



SEEK FORWARD

Seek Stations Backward



BACKWARD

2. To save to current station, press and hold the **Center Button** for **3 seconds** until you hear the voice prompt, **"Preset (#)"**.

Enter Preset Selection Mode









FM Radio On/

Seek and

Stations

Save Radio

Off

9. USING THE FM RADIO

3. Tap the (+) Button or the (-) Button to navigate through the preset numbers that you want to store.

Navigate Forward through Preset Stations





NAVIGATE

FORWARD



Scan and Save Radio Stations

Temporary Station Preset

> Navigating Preset Stations

> > Region Selection

Radio Data System (RDS) Alternative Frequency (AF) Setting

> FM Station Guide

Navigate Backward through Preset Stations



NAVIGATE BACKWARD

 Press and hold the (+) Button for 1 second to save the station in the preset number you choose.
 Or, press and hold the (-) Button for 1 second to delete the station from memory.

Save Station to the Preset Number



SAVE TO PRESET #

Delete Station from Memory









9.3 Scan and Save Radio Stations

FM Radio On/ Off

Seek and Save Radio Stations

Scan and Save Radio Stations

Temporary Station Preset

Navigating Preset Stations

Region Selection

Radio Data System (RDS) Alternative Frequency (AF) Setting

> FM Station Guide



1. Press and hold the **(+) Button** for **1 second** to scan for stations.

Scan and Save Radio Stations



START SCANNING

- The tuner pauses at each station it finds for 8 seconds before moving to the next.
- 3. To save the current station, tap the **Center Button**. The station will be saved as the next preset number.

Save the Current Station



"Save preset (#)"





4. To stop scanning, press and hold the (+) Button for 1 second.

FM Radio On/ Off

> Seek and Save Radio Stations

Scan and Save Radio Stations

Temporary Station Preset

> Navigating Preset Stations

> > Region Selection

Radio Data System (RDS) Alternative Frequency (AF) Setting

> FM Station Guide

Stop Scanning



SCANNING

9.4 Temporary Station Preset

The **Temporary Preset** feature automatically finds and saves the nearest 10 radio stations without changing your existing preset stations.

1. Tap the **(+) Button** three times to automatically find and save 10 stations.

Temporary Stations





2. The temporary preset stations will be cleared when the Bluetooth system reboots.





9.5 Navigating Preset Stations

FM Radio On/ Off

Seek and Save Radio Stations

Scan and Save Radio Stations

Temporary Station Preset

> Navigating Preset Stations

> > Region Selection

Radio Data System (RDS) Alternative Frequency (AF) Setting

> FM Station Guide

Using the methods above, up to 10 radio stations can be stored. Press and hold the **Center Button** to navigate through the saved stations.

Navigate through Preset Stations



NAVIGATE FORWARD

Note: You can use the Boom Audio Bluetooth Device Manager or the Sena Smartphone App to save the preset stations.

9.6 Region Selection (Default: Worldwide)

You can select the proper FM frequency range for your location from the **Boom Audio Bluetooth Device Manager** or the **Sena Smartphone App**. Using the region setting, you can optimize the seek function to avoid unnecessary frequency ranges.

Region	Frequency range	Step
Worldwide	76.0 ~ 108.0 MHz	± 100 kHz
North America, South America and Australia	87.5 ~ 107.9 MHz	± 200 kHz
Asia and Europe	87.5 ~ 108.0 MHz	± 100 kHz
Japan	76.0 ~ 95.0 MHz	± 100 kHz





Seek and Save Radio Stations

Scan and Save Radio Stations

Temporary Station Preset

> Navigating Preset Stations

> > Region Selection

Radio Data System (RDS) Alternative Frequency (AF) Setting

> FM Station Guide

9. USING THE FM RADIO

9.7 Radio Data System (RDS) Alternative Frequency (AF) Setting (Default: Disabled)

The **RDS AF** setting can be found in the settings menu, accessible through **Boom Audio Bluetooth Device Manager** or **Sena Smartphone App**.

When radio station signals get too weak for a good reception, with **RDS AF** enabled, the radio receiver re-tunes to a station with better reception. If **RDS AF** is disabled, you'll have to find stronger stations manually.

9.8 FM Station Guide (Default: Enabled)

The **Station Guide** setting can be found in the settings menu, accessible through **Boom Audio Bluetooth Device Manager** or **Sena Smartphone App**.

When **FM Station Guide** is enabled, FM station frequencies are given by voice prompts as you select preset stations. When **FM Station Guide** is disabled, the voice prompts on FM station frequencies will not be given as you select preset stations.







10. VOICE COMMAND

Voice Command Setting The voice command of the Bluetooth system allows you to operate certain operations by simply using your voice. You can control the Bluetooth system completely handsfree using the voice recognition. The voice command function works only with English commands.

Voice Command



Speak a voice command from the table below:

Mode Status	Function	Voice Command
Standby / Intercom	Start/End each Intercom	"Intercom [one, two, three]"
	End all intercoms	"End intercom"
	Call last intercom	"Last intercom"
	Group intercom	"Group intercom"
	Intercom pairing	"Pairing intercom"
	Cancelling operations	"Cancel"





10. VOICE COMMAND

Voice Command Setting

Mode Status	Function	Voice Command
Standby / Music / FM Radio	Play/Pause music	"Music" or "Stereo"
	Turn on/off FM radio	"FM radio"
	Check battery	"Check battery"
	Speed dialing	"Speed dial [one, two, three]"
	Redial the last call	"Redial"
	Voice command help	"What can I say?"
	Check connected devices	"Connected devices"
	Configuration menus	"Configuration"
Music / FM Radio	Next track (music) / next preset (FM radio)	"Next"
	Previous track (music) / previous preset (FM radio)	"Previous"
	Stop music / FM radio	"Stop"
Standby / Mesh Intercom	Mesh intercom On/Off	"Mesh intercom"
	End the Bluetooth and Mesh intercom	"End intercom"
	Create a Mesh	"Create Mesh"
	Quit the Mesh	"Quit Mesh"





10. VOICE COMMAND

Note:

Voice Command Setting

- Voice command performance may vary based on the environmental conditions including riding speed, helmet type and ambient noise. To improve the performance, minimize wind noise on the microphone by using a large microphone sponge and closing the visor.
- To activate the voice command during intercom conversation, tap the Center Button and
 (-) Button at the same time.

10.1 Voice Command Setting (Default: Enabled)

A Voice Command setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App.

When **Voice Command** is enabled, you can use your voice to give a command the Bluetooth system operate certain operations completely handsfree. If **Voice Command** is disabled, you will need to operate all of the functions using the buttons on the Bluetooth system.





11. GENERAL SETTINGS

11.1 Function Priority

Function Priority

The Bluetooth system prioritizes connected devices in the following order:

Firmw	are
Upgra	des

Voice Prompts

Sidetone

Delete All Bluetooth Pairing Information

(highest)	Mobile phone
	Voice command mode
	Mesh Intercom / Bluetooth Intercom
	Music sharing via Bluetooth stereo
	FM radio
(lowest)	Bluetooth stereo music

A lower-priority function gets interrupted by a higher-priority function. For example, stereo music will be interrupted by an **Intercom Conversation**; an **Intercom Conversation** will be interrupted by an incoming mobile phone call.

11.2 Firmware Upgrades

The Bluetooth system supports firmware upgrades. You can upgrade the firmware using the **Boom Audio Bluetooth Device Manager**. Please visit **oem.sena.com/harley-davidson** on to check for the latest software downloads.

Click Here to Visit oem.sena.com/harley-davidson





11. GENERAL SETTINGS

11.3 Voice Prompts (Default: Enabled)

A Voice prompt setting can be found in the settings menu, accessible through Boom Audio Bluetooth Device Manager or Sena Smartphone App.

If **Voice prompt** is enabled, you can hear **Voice prompts** for different kinds of features. If **Voice prompt** is disabled, **Voice prompts** are silenced except for those in the Configuration Menu, battery level indication, speed dial, and FM radio functions.

11.4 Sidetone (Default: Disabled)

A **Sidetone** setting can be found in the settings menu, accessible through **Boom Audio Bluetooth Device Manager** or **Sena Smartphone App**.

Sidetone is the sound of your own voice as picked up by your Bluetooth system's microphone and reproduced in your own ear, by your own speaker. It helps you to naturally speak at the correct level according to varying helmet noise conditions. If this feature is enabled, you can hear what you are speaking during an intercom conversation or a phone call.

Function Priority

Firmware Upgrades

Voice Prompts

Sidetone

Delete All Bluetooth Pairing Information





11. GENERAL SETTINGS

11.5 Delete All Bluetooth Pairing Information

A Delete All Bluetooth Pairing Information setting can be found in the Bluetooth System Configuration Menu.

Tap the **Center Button** when in this menu to **Delete All Bluetooth Pairing Information** stored in the Bluetooth system.

Access Delete All Pairings in the Configuration Menu



Function Priority

Firmware Upgrades

Voice Prompts

Sidetone

Delete All Bluetooth Pairing Information







12. REMOTE CONTROL

Pairing with the Remote Control You can remotely control the Bluetooth system using Sena Remote Control devices (sold separately) such as a Handlebar Remote or a Wristband Remote. This eliminates the need to remove your hands from the handlebars for button operations.

12.1 Pairing with the Remote Control

- 1. Turn on the Bluetooth system and the Remote Control device.
- 2. Execute **Remote Control Pairing** in the **Bluetooth System Configuration Menu**.

Access Remote Control Pairing in the Configuration Menu





EXECUTE

Boom! Audio HD-N02 Bluetooth[®] Helmet | 90





12. REMOTE CONTROL

Pairing with the Remote Control 3. Enter pairing mode in the Remote Control device. The Bluetooth system will automatically connect with the Remote Control device in pairing mode. You will hear a voice prompt, "Remote control connected", when they are successfully paired.

Enter Pairing Mode



"Remote control connected"





13. TROUBLESHOOTING

Fault Reset Factory Reset

Please visit **oem.sena.com/harley-davidson** for answers to frequently asked questions. This detailed online FAQ section deals with troubleshooting, illustrates case studies and contains tips on using the **Boom! Audio HD-N02**.

Click Here to Visit oem.sena.com/harley-davidson

13.1 Fault Reset

When the Bluetooth system is not working properly, you can easily reset the unit:

1. Partially pull out the neck roll from the rear side of the helmet.



2. Locate the pinhole reset button as described below.







13. TROUBLESHOOTING

3. Gently insert a paperclip into the hole and tap the **Fault Reset Button** with light pressure.

Fault Reset Factory Reset

Fault Reset



4. The Bluetooth system will shut down.

Note: Fault Reset will not restore the Bluetooth system to factory default settings.

13.2 Factory Reset

To erase all of your settings and start fresh, the Bluetooth system can be restored to factory default settings using the **Factory Reset** feature in the **Bluetooth System Configuration Menu**.

Access Factory Reset in the Configuration Menu





2X





13. TROUBLESHOOTING







14. MAINTENANCE AND CARE

14.1 Outer Shell

Outer Shell

Use a soft cloth and a small amount of water to remove bugs from the exterior.

Inner Lining Storing the

Helmet

Note: Never use gasoline, diesel fuel, thinners or solvents to clean the helmet. These substances can cause serious damage to the helmet, even though the resulting damage may not be visible. The full safety function of the helmet can then no longer be guaranteed.

14.2 Inner Lining

The inner lining of the helmet is completely removable. Its headliner can be washed by hand using mild soap at a maximum temperature of 30°C (86°F). Allow the lining to dry at room temperature.

14.3 Storing the Helmet

Store the helmet in a dry, dark, well-ventilated location, out of the reach of children and animals. Always position the helmet so that it cannot fall to the floor. Damage that occurs in this way is not covered by the warranty.

Firmware v3.0